



# 2012 Total Solutions Plus Non-Member Full Conference Registration Form

October 27 – 30, 2012  
Rancho Las Palmas Resort & Spa  
Palm Springs, CA

Name: \_\_\_\_\_ Badge Name: \_\_\_\_\_

Companion's Name: \_\_\_\_\_ Badge Name: \_\_\_\_\_

Company: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_ Emergency Contact: \_\_\_\_\_

### Conference Registration **NON-MEMBER** Fees

Sponsor Registration	FREE	= \$	_____
Table Top Only	FREE	= \$	_____
Monday Only	\$299	= \$	_____
Tuesday Only	\$299	= \$	_____
Full Conference	\$499	= \$	_____
Companion	\$199	= \$	_____
Subtotal all optional events from reverse of this form:		\$	_____
Subtotal of ALL Registration Fees:		\$	_____
Grand Total:		\$	_____

Method of Payment (circle one):    CHECK            VISA            MC            AMEX

Card No. \_\_\_\_\_

Card Exp. \_\_\_\_\_ Sec. Code. \_\_\_\_\_

Signature \_\_\_\_\_

Checks should be made payable to the Ceramic Tile Distributors Association

### Mail or Fax this completed form with payment to:

CTDA, 800 Roosevelt Road, Building C, Suite 312 Glen Ellyn, IL 60137 or Fax: (630)790-3095

**Deadlines and Cancellations:**  
Registrations should be received at the CTDA office by **September 26, 2012**.  
Cancellations of conference registrations are acceptable upon written notice by to **September 26, 2012**. Full refunds cannot be guaranteed after **September 26, 2012**.

**HOTEL CUT OFF DATE:**  
**September 26, 2012**

To reserve your hotel room call:  
(866)423-1195 OR (760)568-2727  
*\*Identify yourself with Total Solutions Plus to receive the discounted group room rate of \$149/night.*

**Note: Incomplete Registration Forms will NOT be processed. You must completely fill out and return BOTH pages of this form.**

- Please check here if you have any personal requirements regarding your attendance at this meeting that arise under the Americans with Disabilities Act.
- Please check here if you have any dietary restrictions that CTDA should be aware of regarding your attendance at this meeting.  
Please list your dietary restrictions \_\_\_\_\_

Please mark with an "X" the events you and/or your companion plan to attend. Optional event fees are located in the far right hand column. Please indicate the number attending and the amount enclosed for each optional event. Schedule is subject to change. For more information on any of the below events go to: [www.ctdahome.org/tsp](http://www.ctdahome.org/tsp). NOTE: SOME EVENTS OVERLAP IN TIME, YOU MAY ONLY REGISTER FOR ONE. EVENTS THAT INDICATE CTDA, NTCA OR TCNA ARE EVENTS ONLY OPEN TO MEMBERS OF THE CORRESPONDING ASSOCIATION.

Date	Time	Function	Attendee	Companion	Cost
<b>Saturday, Oct 27<sup>th</sup></b>					
	8:00am	-9:00am	NTCA Convention Planning Committee Mtg.	_____	
	8:00am	-10:00am	NTCA Membership Committee Mtg.	_____	
	8:00 am	-11:00am	CTDA CCTS Testing	_____	
	9:00am	-12:00pm	NTCA Methods and Standards Committee Mtg.	_____	
	10:00am	-12:00pm	NTCA Training and Education Committee Mtg.	_____	
	12:00pm	-1:30pm	CTDA Convention Planning Committee Mtg.	_____	
	12:00pm	-1:30pm	CTDA Membership & Benefits Committee Mtg.	_____	
	1:00pm	-5:00pm	NTCA Technical Committee Mtg.	_____	
	1:45pm	-3:15pm	CTDA Education Committee Mtg.	_____	
	1:45pm	-3:15pm	CTDA Marketing/PR Committee Mtg.	_____	
	3:30 pm	-5:00pm	CTDA Certification Committee Mtg.	_____	
<b>Sunday, Oct 28<sup>th</sup></b>					
	7:30am	-11:00am	NTCA Board Mtg.	_____	
	8:00am	-11:00am	CTDA Board Mtg.	_____	
	12:00pm	-6:00pm	Golf Tournament	_____	\$100
	1:00pm	-5:00pm	Living Desert Reserve Adventure	_____	\$85
	7:00pm	-8:00pm	Opening Reception	_____	
<b>Monday, Oct 29<sup>th</sup></b>					
	7:30am	-8:30am	Breakfast	_____	
	8:45am	-10:00am	Opening Keynote: <i>Connie Podesta</i> , StandOut Leadership: How to Achieve Success by Influencing Others to be Successful	_____	
	10:00am	-6:00pm	TCNA Board Meeting	_____	
	10:30am	-12:00pm	Breakout: <i>James Dion</i> , Sales & Service Excellence	_____	
	10:30am	-12:00pm	Breakout: <i>Al Bates</i> , Triple Your Profit	_____	
	10:30am	-12:00pm	Breakout: <i>Chuck Muehlbauer</i> , Stone Tile Installations	_____	
	10:30am	-12:00pm	Breakout: <i>Greg Andrews and David Fatula</i> , The Art of Glass Tile Pool Installation	_____	
	12:00pm	-1:30pm	Awards Lunch	_____	
	1:45pm	-2:15pm	NTCA Annual Meeting	_____	
	1:45pm	-2:45pm	CTDA Annual Meeting	_____	
	2:45pm	-4:00pm	Breakout: Distributor's Forum (Distributors Only)	_____	
	2:30pm	-4:00pm	Breakout: <i>NTCA</i> , Installations over Concrete Substrates	_____	
	2:30pm	-4:00pm	Breakout: Panel Discussion on Grout Residues	_____	
	4:00pm	-7:00pm	Table Top Exhibits & Reception	_____	
<b>Tuesday, Oct 30<sup>th</sup></b>					
	7:30am	-8:30am	Breakfast	_____	
	8:45am	-10:15am	Keynote: <i>Eric Astrachan</i>	_____	
	10:30am	-12:00pm	Breakout: <i>Larry Mersereau</i> , Why Should I Buy From You?	_____	
	10:30am	-12:00pm	Breakout: <i>Crossville and MAPEI</i> , Thin Tile Installations	_____	
	12:00pm	-1:30pm	Lunch	_____	
	1:45pm	-3:15pm	Breakout: <i>Larry Mersereau</i> , Juggling Priorities	_____	
	1:45pm	-3:15pm	Breakout: NTCA Five Star Contractor Forum	_____	
	3:30pm	-5:00pm	Closing Keynote: <i>Pat Williams</i> , The Magic of Teamwork	_____	
	5:00pm	-5:30pm	CTDA Board/Executive Committee Mtg.	_____	
	7:00pm	-8:00pm	Closing Reception	_____	
	8:00pm	-10:00pm	Wine and Dine with the Stars Dinner	_____	