Ceramic Tile Distributors Association
Privacy Policy

This Privacy Policy governs the manner in which CTDA collects, uses, maintains and discloses information collected from users (each, a "User") of the www.ctdahome.org website ("Site"). This privacy policy applies to the Site and all products and services offered on it by CTDA.

Personally identifiable information

We may collect personally identifiable information from Users in a variety of ways, including, but not limited to, when Users visit our site, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, phone number. However, users may also visit our Site anonymously. We will collect personally identifiable information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identifiable information, except that it may prevent them from engaging in certain Site related activities.

Non-personally identifiable information

We may collect non-personally identifiable information about Users whenever they interact with our Site. Non-personally identifiable information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Web browser cookies

Our Site may use "cookies" to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How we use collected information

©CTDA, All rights reserved.
CTDA may collect and use Users personal information primarily for the following purposes:

- **To improve customer service**
  Information you provide helps us respond to your customer service requests and support needs more efficiently.

- **To personalize user experience**
  We may use information, often in the aggregate, to understand how our Users as a group use the services and resources provided on our Site.

- **To improve our Site**
  We may use feedback you provide to improve our products and services.

- **To send periodic emails**
  We may use customers’ email addresses to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc.

- **To provide targeted services and content**

**How we protect your information**

We have adopted appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

**Sharing your personal information**

We do not sell, trade, or rent Users personally identifiable information to others. We may share generic aggregated demographic information not linked to any personally identifiable information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes stated above.

**Third party websites**

Users may find advertising or other content on our Site that link to the sites and services of our members, suppliers, advertisers, sponsors, licensors and other third parties. Since we do not control the content or links that appear on any of those sites, we and are not responsible for and make no warranties nor any other assurances whatsoever regarding...
the content or practices employed by them. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy and customer service policies which should be followed.

Changes to this privacy policy

CTDA has the full discretion to update this privacy policy at any time for any reason. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of any modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed as your acceptance of those changes.

Contact Information

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